811 HEALTHLINE

HealthLine - November 2015 Call Data

Total Calls

Region	Total Calls
Eastern Health	3595
Central Health	724
Western Health	848
LG Health	198
Region Unknown	106
Province	5967

Call Breakdown

- Refer to 911 — 4%
- Refer to other healthcare professional — 1%
- Refer to Emergency Department — 9%
- Refer to Family Physician — 44%
- Refer to Poison Control — 1%
- Self-Care — 17%
- Other — 0%
- Information Call — 21%
- Administration Call — 2%
- System Navigation Call — 1%